# G.A.I.C. July 19, 2006

<u>Attendees:</u> Larry Anderson, Rita Cox, Michelle Zuhlke, Trish Owen, Brian Pillard, Terry Lowe, and Doug Thomas

# **Approval Of Minutes**

May minutes were held over due to lack of a quorum at May's meeting. The May minutes were approved without changes. June minutes were also approved without change.

#### **Statistics**

## Web Trends (NT Stats)

The NT Server hits for June were down nearly 600,000 hits from the prior month, to a total of 11,618,079. The City, County, and Joint Agencies all experienced decreases in June. The Public Works Web Cam hits were down nearly 50% from last month with just over 190,000 hits. The County Elections Commission decreased NT hits by nearly 60% to a total of 22,676, which was expected with the extremely high figures that they had in May due to the election. The County Assessor's office had just over 160,000 hits in June, which was a decrease of more than 41% from the prior month. The County Clerk's Office had an all time high with 192,726 NT Server hits, which was an increase of 62.68%. The County Treasurer's Office also had an all time high with 60,470 total hits which constitutes and increase of just over 50% in web hits. The total NT Server hits in the surrounding townships remained about the same as in the month of May.

### Mainframe

The Multiprise Web hits for June totaled 476,130, which was a decrease of nearly 1 million hits from last month. The largest decrease for the month came from the County Assessor's Office with 1,042,042 less hits. The County Treasurer's had an all time high with 227,277 hits in June. Records Management also reached an all time high with 1,031 web hits.

# IMS/Images

The IMS/Image Server had a decrease of more than 300,000 total hits in June as in the prior month. We had no activity in June for the Assessor's photos, which had been averaging approximately 500,000 hits per month. The other IMS Functions, which includes Crime Data and Parcel Location Applications registered an all time high of 1,016,600.

#### **CJIS**

CJIS Site hits were at an all time high of 836,429. In the month of June, Accident Reports totaled 38,291 hits. Criminal Histories were down to just under 4,000 hits.

#### **Contractor Hits**

Contractor page hits for the month of June increased over 7,500 hits to a total of 35,155 hits.

#### **User Sessions**

The month of June had 856,249 total user sessions, which was almost 30,000 less than the month of May. The number of unique users for the month totaled 266,649 and the number of users who visited more than once totaled 83,821.

# **Epayments**

# Individual Verisign Activity

June was a good month for Verisign Activity with collections totaling \$96,500 from just over 2,200 non-property tax transactions. Animal Control license renewals had 51 transactions totaling \$1,220 in collections. Parking Ticket collections increased in June to nearly \$10,000 from a total of 541 transactions. Criminal History Reports were down for the month of June with 654 transactions totaling \$6,540 in collections. Parks and Recreation sold an additional 112 swimming pool passes in June, making the season total collections nearly \$45,000 from 324 transactions. Event Parking increased to 168 transactions with \$3,072 in collections. Water/Sewer received 693 payments on line with collections totaling over \$60,000.

# Epos Activity - County Property Tax

County Property taxes totaled more than \$80,000 in collections from 54 paid transactions.

# Verisign Summary Activity

Total collections in June for the City were nearly \$96,500 and the County's collections totaled more than \$80,000 with a combined total close to \$177,000 from nearly 2,300 paid transactions. We have seen a 20% growth over the past year with ePay activity. The Parks and Recreation swimming pool passes, as well as the Water/Sewer bills have been very successful. Total Internet revenue has grossed 8.5 million dollars since the beginning in 2002. In the future we look forward to working with Parks and Recreation to make reservations available on line for picnic shelters and tables, and golf course tee times.

# **Web Assistant Training**

Web Assistant training for level 3 is to begin the first week in August. Training will include the Subscription Service, Surveys, Calendaring, Keywords, and Maintenance. My InterLinc will also be discussed to encourage sign on. Through the training we would like to teach how to use the camera, create a PDF, touch base on HTMLs and discuss the standards that should be used for increased levels.

#### **Next Meeting**

August 16, 2006